

RA038 — Frozen mascot special fundraising visit

Naylor's Ark Soul Sanctuary · Risk assessment (Management of Health and Safety at Work Regulations 1999)

Activity: Frozen-themed mascot fundraising session — craft treat hangers and supervised treat testing

Event: Tuesday 18 August 2026, 12:00–13:00 · Maximum 20 children, each with an accompanying adult · £15 per child

Partner: The Little Mascot Company · Sanctuary CPH 46/327/7111 · Vet: 608 Equine & Farm Veterinary Surgeons

Assessment date: 11/08/2026

Assessor: Liberty Naylor

Review: before each repeat event

Hazard	Who may be harmed	Control measures in place	Residual risk
Costumed mascot character frightening or startling children or animals	Children under 8, animals, mascot performer	Mascot stays outside animal enclosures at all times; animals are pre-warned by walking the route without the costume; children are introduced to the mascot in the open craft area first; any animal showing stress ends the interaction immediately.	Low
Mascot performer heat stress, restricted vision and hearing	Mascot performer	Session limited to 60 minutes; a named chaperone from The Little Mascot Company escorts the performer at all times; shaded rest area, water and a costume-off break available; no steps, uneven ground or livestock pens entered while in costume.	Low
Crowding, trips and falls around the craft table and yard	Children, accompanying adults, volunteers	Maximum 20 places; craft activity held on level hard standing; bags and coats stored off walkways; trailing leads taped or avoided; supervising adult required for every child.	Low
Animal contact while testing treats (bites, knocks, trampling)	Children, accompanying adults	Treats offered only over a barrier or from a flat open palm under volunteer supervision; only animals cleared for public contact take part (RA015 applies); no entry to paddocks; one volunteer per small group.	Medium
Zoonoses from animal contact, feed and surfaces	All attendees	Hand-washing before and after animal contact and before eating; supervised wash stations with soap and hot water; no eating or drinking in animal areas; RA031 biosecurity controls apply; signage displayed.	Medium
Allergies and food/treat ingredients	Children with allergies	Animal treats (carrots, hay, approved feed) listed on booking; allergy and medical needs collected at booking; no human food used as animal treats; parents asked to declare allergies on arrival.	Low
Craft materials — scissors, string, small parts	Children	Blunt-ended child scissors only; adult-led cutting for under 8s; pre-cut string and hangers supplied; small parts kept off the ground; materials counted in and out.	Low
Lost or unsupervised child	Children	Children remain with their own accompanying adult throughout; register taken at the start; gates kept closed and the site perimeter secure; missing child procedure briefed to volunteers before the session.	Low
Photography and safeguarding	Children	Photo consent captured at booking; no unaccompanied adult photography; sanctuary photos of identifiable children published only with written consent; safeguarding lead on site.	Low
Weather — heat, sun or heavy rain	All attendees	August session held with shade and water available; craft moved under cover in rain; session postponed and refunded in severe weather; RA037 adverse weather controls apply.	Low
Slips on wet or soiled yard surfaces	All attendees	Route swept and scraped before arrival; wet areas signed or coned; suitable footwear stated on booking confirmation; walkways kept clear of hoses and buckets.	Low

Hazard	Who may be harmed	Control measures in place	Residual risk
Medical emergency, injury or animal-related incident	All attendees	First aider on site with a stocked kit; emergency contact details held for every booking; incident reporting form completed the same day; vet 608 Equine & Farm Veterinary Surgeons contacted for any animal injury; 999 for serious human injury.	Low

Emergency arrangements and related documents

- Assembly point: main yard gate. Fire evacuation procedure and site map displayed at the entrance and briefed before the session starts.
- Read alongside: RA015 general visit and feeding animals, RA026 Beavers and young children, RA031 biosecurity and zoonoses, RA037 adverse weather, SSOW-01 animal care and cleaning.
- The Little Mascot Company to supply their own public liability insurance and DBS confirmation before the event; copies retained with this assessment.
- Briefing for all volunteers on shift 30 minutes before arrival: roles, group sizes, hand-washing points, mascot route, missing child and incident procedures.