

Risk Assessment — General Visit and Feeding Animals

RA015 · Issue 01 · Naylor's Ark Soul Sanctuary · CPH 46/327/7111

Document owner	Naylor's Ark Soul Sanctuary
Holding CPH	46/327/7111
Status	Template — complete, approve and issue before use
Review	Annually and after any incident or material change

Activity and scope

Guided visits involving viewing rescued animals and supervised feeding with sanctuary-approved feed.

People at risk

Visitors, children, volunteers, staff and others nearby. Animals are also protected from distress or inappropriate contact.

Risk assessment

Hazard / who may be harmed	Initial risk	Controls required	Residual risk
Contact injury: kick, bite, peck, horn or crushing	High	Barriers used where possible; only designated calm animals; staff control spacing; flat hands/feed scoops as instructed; no entry to restricted pens.	Low
Unauthorised or unsuitable feed / choking	High	Only sanctuary-issued feed; allergies checked; no personal food; staff control quantity and animal selection; feeding stops on crowding.	Low
Zoonotic infection	Medium	No eating in animal areas; cover cuts; supervised handwashing with soap and water after contact and before eating; signage and briefing.	Low
Children separated, lost or unsupervised	High	Named group lead; headcounts; agreed ratios; children remain with responsible adult; controlled route and gates.	Low
Slips, trips, mud, uneven ground	Medium	Route checked before visit; unsuitable areas closed; appropriate footwear advised; pace adjusted; accessible alternative offered.	Low
Traffic, machinery or moving vehicles	High	Visits separated from vehicle movements; designated parking/walkway; keys controlled; no machinery operation during public activity.	Low
Allergy, asthma, pregnancy, reduced immunity or phobia	Medium	Medical-needs assessment before visit; reasonable adjustments; non-contact option; emergency medication remains accessible to responsible person.	Low
Animal distress/escape	High	Gates checked; staff manage contact; no chasing/noise; unsuitable animals excluded; emergency stop and regroup procedure briefed.	Low

Operating conditions

- All visits are pre-booked with a named sanctuary and group lead.
- Visitors receive a safety and welfare briefing before approaching animals.
- No smoking/vaping, climbing, running, chasing animals or opening gates.
- Dogs remain controlled and away from animal contact areas.
- Incident and near-miss forms are completed before the group leaves where practicable.

Authorisation and review

Assessor	Approved by	Assessment date	Review date

Risk scale: Low — controlled through routine measures; Medium — supervision and specified controls required; High — activity must not proceed until risk is reduced.